

## Voluntary Product Evaluation Template (VPAT)

**Date:** 6/27/11

**Name of Product:** EADOC

**Contact for more Information:**

Nathaniel Marrin

EADOC LLC

Tel: 510 903 9658 ext 712

Email: nathaniel.marrin@eadocsoftware.com

Refer to the [ITIC Best Practices](#) for filling out the following form.

**Summary Table**

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 <a href="#">Software Applications and Operating Systems</a>	Not Applicable	
Section 1194.22 <a href="#">Web-based internet information and applications</a>	Supports through Equivalent Facilitation	* EADOC will support before delivery, sections: 1194.21-a 1194.22-b 1194.22-o * EADOC will research and improve the usability of the application with Assistive Technologies for compliance with 1194.22-l * EADOC will provide additional color/font schemes on request to comply with 1194.22-d.
Section 1194.23 <a href="#">Telecommunications Products</a>	Not Applicable	
Section 1194.24 <a href="#">Video and Multi-media Products</a>	Not Applicable	
Section 1194.25 <a href="#">Self-Contained, Closed Products</a>	Not Applicable	
Section 1194.26 <a href="#">Desktop and Portable Computers</a>	Not Applicable	
Section 1194.31 <a href="#">Functional Performance Criteria</a>	Supports when combined with compatible assistive technology	See comments on 1194.22-l
Section 1194.41 <a href="#">Information, documentation, and support.</a>	Supports	

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**Section 1194.21 Software Applications and Operating Systems**

\* Refer to ( <http://www.access-board.gov/sec508/guide/1194.21.htm> ) for details on the guidelines listed below.

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with Exceptions	<i>Supports:</i> form navigation <i>Does not support:</i> selecting and opening rows in tables, selecting and opening tabs, selecting and following shortcuts.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	The application runs within a web browser and does not control operating system functions
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	The application is using standard HTML, the input focus is maintained by the web browser.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	The application uses a limited number of images for graphical buttons. Each images has a tooltip text indicating its function.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	The application uses around 12 images to identify controls. These are used consistently throughout the application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	The application is written in HTML and uses the controls provided by the web browsers.

(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	The application does not control any operating system settings
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports	The application does not use animations
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color is never used by itself to indicate anything.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports	The application currently does not allow users to select colors, but such capability may be added if it is necessary to improve accessibility.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	No flashing or blinking elements are used
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Our online forms conform to XHTML standards. Labels are associated to input fields in a way that assistive technologies require.

**Section 1194.22 Web-based Internet information and applications**

\* Refer to ( <http://www.access-board.gov/sec508/guide/1194.22.htm>) for details on the guidelines listed below.

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	A limited number of images is used for graphical buttons. All non-decorative images have an 'alt' text. Thumbnail images have the corresponding filename in the 'alt' text.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports with Exceptions	Multimedia presentations (flash video+audio) are use for short product instruction videos. Currently no close captioning is provided for these videos. Product guides are also available in textual format (pdf, html)
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Color is used only in addition to textual information and positioning of the element to indicate its meaning and use. No feature relies on color alone.
(d) Documents shall be organized so they	Supports through Equivalent	The application is not usable

are readable without requiring an associated style sheet.	Facilitation	without the associated style sheets. However, the application allows users to choose an appropriate style for their needs. The choice of styles include four incrementally bigger text and layout sizes. Additional style can be supplied as required.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	The application does not use image maps
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	The application does not use image maps
(g) Row and column headers shall be identified for data tables.	Supports	The application uses the <th> and <td> elements consistently
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Supports	The application does not use tables with two or more logical levels
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	Frames are used in the report printing feature. The frames have a title
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	The application has no animations or other features that can cause screen flicker
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	The application does not embed textual information in images. Images used for icons have equivalent text ('alt', 'title').
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	<i>Supports:</i> All javascript is executed in response to user actions (pressing buttons or clicking on text links) and not on mouseover/mouseout events (with the exception of some decorative functions). Window pop ups are only used when printing reports and should not cause problems with assistive technologies. Form validation is done on the server side and does not rely on javascript.

		<i>Does not support:</i> The application will not function when JavaScript is disabled. Javascript is used in some cases to generate dynamic HTML, such as drawing buttons and icons. HTML is dynamically created when a user adds items to a list while filling out a form. Testing with assistive technologies is required to determine if this use of javascript causes usability problems.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	Supports with Exceptions	The application has a listing of links to commonly used third part applications. However, most content will be uploaded by end-users and additional plugins and applications may be required for viewing that content.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Our online forms conform to XHTML standards. Labels are associated to input fields in a way that assistive technologies require.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Does not support	Skip navigation links have not been implemented.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	The application does not require timed responses

**Section 1194.31 Functional Performance Criteria**

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports when combined with compatible assistive technology	Requires Assistive Technology

(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports when combined with compatible assistive technology	Font sizes and screen layout can be enlarged. Assistive technology may be required.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not applicable	No audio is required
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	No audio is required
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	No speech recognition is used
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Not Applicable	Only normal keyboard and mouse operation required

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<b>Section 1194.41 Information, documentation, and support</b>		
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	

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